

Setting Language Preferences

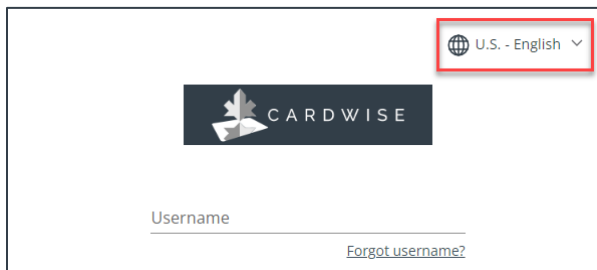
Cardholders will be able to choose whether or not they prefer to have CardWise appear in English or French on both CardWise Online or CardWise Mobile. This How-To will walk through the set up process.

Set Language Preference with CardWise Online

Language Preferences can be adjusted in two locations with the CardWise Online platform, from the login screen or from in settings.

To change the language from the login screen,

1. Select the language toggle in the top right corner of the screen.



2. Choose the preferred language.

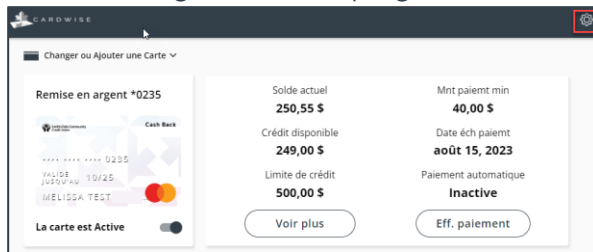


3. CardWise will now display in the language chosen.

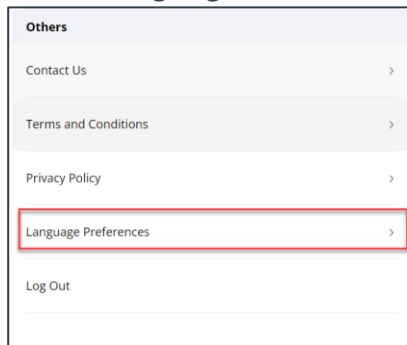


To change language preferences from settings,

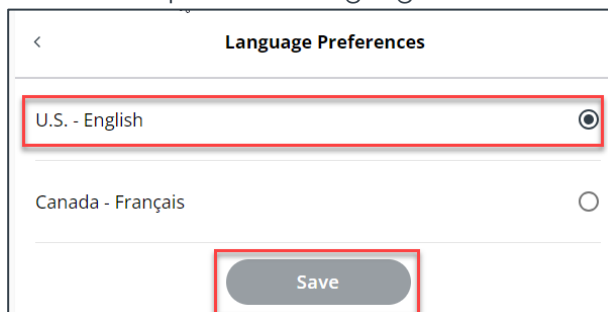
1. Click on the gear in the top right corner of CardWise.



2. Select **Language Preferences** from the menu.



3. Choose the preferred language and click **Save**.



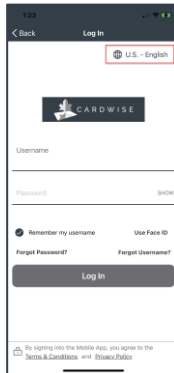
4. CardWise will now display in the chosen language.

Set Language Preference with CardWise Mobile

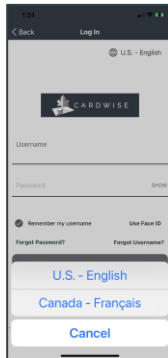
Language Preferences can be adjusted in two locations with the CardWise Mobile platform, from the login screen or from in settings. The process is the same for iOS and Android users.

To change the language from the login screen,

1. Click on the language toggle in the top right corner of the screen.



2. Choose the preferred language.

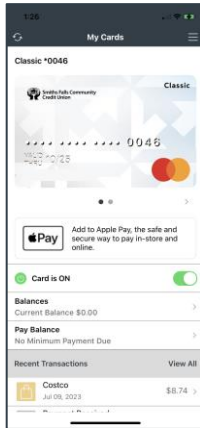


3. CardWise will now display in the language of choice.

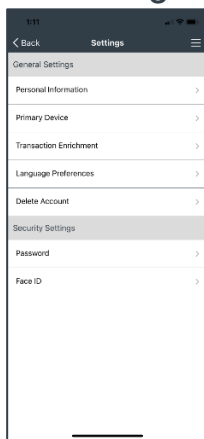


To change the language from settings,

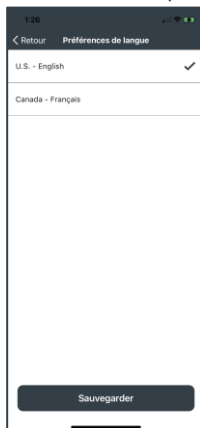
1. Once logged in, navigate to the settings menu by clicking the 3 lines at the top corner of the screen.



2. Select **Language Preferences** from the menu.



3. Choose the preferred language.



4. CardWise will now display in the language of choice.

The CardWise platform supports both Mastercard® and Visa credit cards issued by Collabria Financial Services. The above instructions apply to both networks.

The Collabria Card is issued by Collabria Financial Services Inc. pursuant to a license. *All other trademarks are the Property of their respective owner(s).