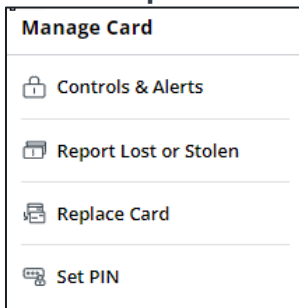


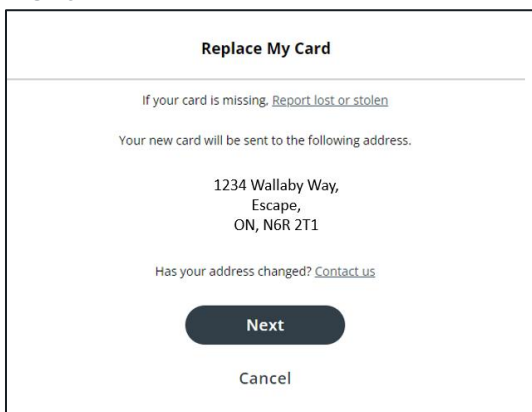
Replace Card

Cardholders can order a new card plastic with the same card number details. This can be done when a card has been made unusable by being damaged. If a card is lost, report the card as lost. For your security, do not order a replacement card.

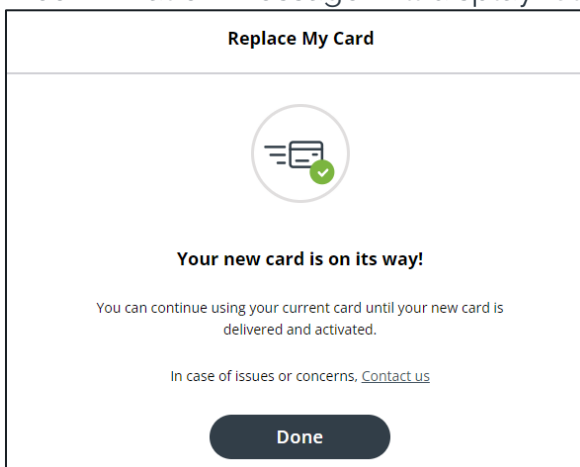
1. Log in to **CardWise Mobile** or **CardWise Online**.
2. Select **Replace Card** under **Manage Card**.



3. Confirm the address on file where the card will be mailed to. If it is incorrect contact the number on the back of your card. If correct select **Next**.



4. A confirmation message will display. Click **Done**.



The CardWise platform supports both Mastercard® and Visa credit cards issued by Collabria Financial Services. The above instructions apply to both networks.

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