

How to Set up Biometrics

CardWise Mobile app users can enable the biometric security feature as an alternative to using a passcode to access the app. Depending on the device, you can set up Face ID or fingerprint identification.

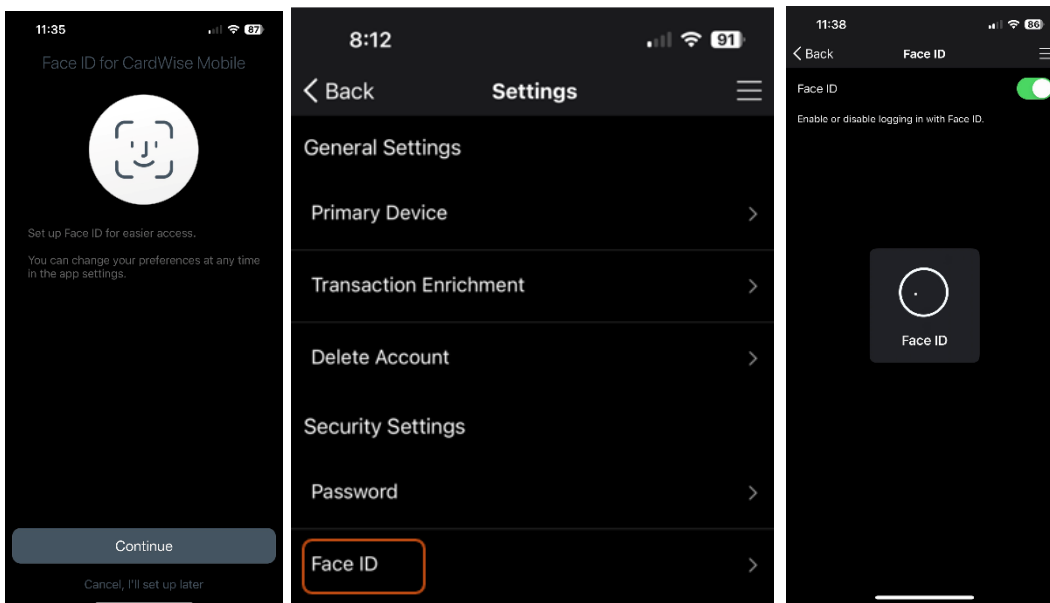
Ensure biometrics are enabled in your device settings before following the steps to enable in **CardWise Mobile**.

Android Devices

1. Upon initial log in to **CardWise Mobile**, you will be prompted to set up Biometrics. Click "**Next**" in the bottom right-hand corner.
2. Follow prompts given by the device to confirm set up.
3. Confirm Fingerprint Scan is activated in **CardWise Mobile** in **Settings » Fingerprint**.
4. If you've previously logged in without setting up fingerprint identification, go to **Settings » Fingerprint** and tap the button to activate. The app will prompt to scan your fingerprint and to move the toggle to indicate "**ON**".

iOS

5. Upon initial log in to **CardWise Mobile**, you will be prompted to set up Face ID. Click "**Continue**".
6. Face ID will scan the face and then continue to the home screen.
7. Confirm Face ID is activated in **Settings » Face ID**.
8. If you've previously logged in without setting up Face ID, go to **Settings » Face ID** and tap the toggle button to activate Face ID. The app will scan the face and display the toggle button as green.



The CardWise platform supports both Mastercard® and Visa credit cards issued by Collabria Financial Services. The above instructions apply to both networks.

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