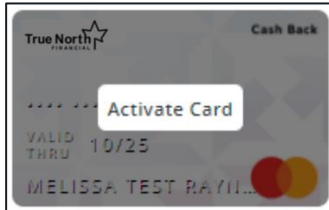


How To Activate a Card & Set PIN

Cardholders can now activate their cards in **CardWise**. You also have the ability to set your initial PIN or change it at a later date through the CardWise Mobile or CardWise online platforms..

How To Activate a Card

1. Log in to **CardWise Mobile** or **CardWise Online**.
2. Click on **Activate** on card image.



3. Enter Expiration Date and Security Code.

Card Verification

Physical card must be present to activate.

Expiration Date (MM/YY)*


Security Code (CVC2/CW2)*

Activate

Cancel

4. Click **Activate**.

Activate Card



Your card has been activated

World ending in *5143 is active and ready to use.

Remember to update your card credentials with merchants and service providers for your Card on File or Recurring Payments.

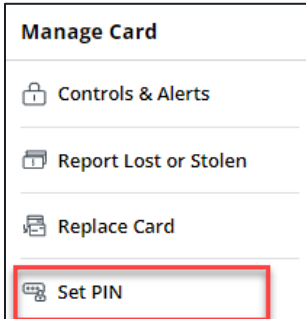
Have any questions? [Contact Us](#)

*** Set PIN >

Done

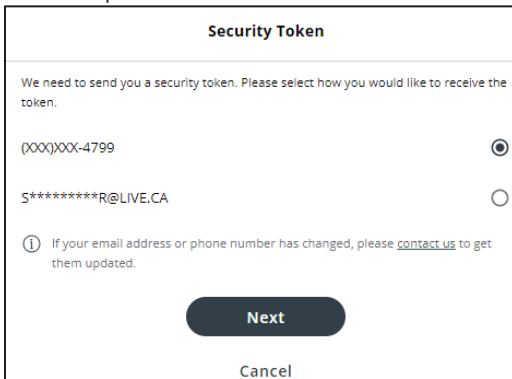
How To Set or Change PIN

1. Click on **Set PIN** from the **Manage Card** menu or from the activation screen upon activation.



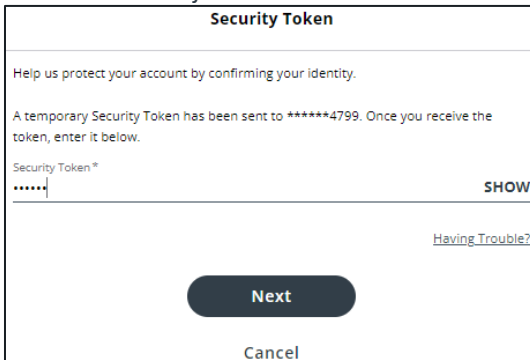
The screenshot shows a 'Manage Card' menu with four options: 'Controls & Alerts', 'Report Lost or Stolen', 'Replace Card', and 'Set PIN'. The 'Set PIN' option is highlighted with a red rectangular box.

2. Select preferred method to receive security token and click **Next**.



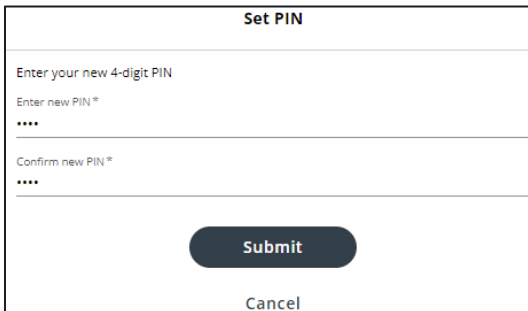
The screenshot shows a 'Security Token' selection screen. It asks the user to select how they would like to receive the token. Two options are listed: a phone number '(XXX)XXX-4799' with a selected radio button, and an email address 'S*****R@LIVE.CA' with an unselected radio button. A note below the options states: 'If your email address or phone number has changed, please [contact us](#) to get them updated.' At the bottom, there are 'Next' and 'Cancel' buttons.

3. Enter security token.



The screenshot shows a 'Security Token' entry screen. It instructs the user to confirm their identity by entering a temporary Security Token sent to '(XXX)XXX-4799'. The input field is currently filled with six dots. A 'SHOW' button is located to the right of the input field. A link for 'Having Trouble?' is also present. At the bottom, there are 'Next' and 'Cancel' buttons.

4. Enter new PIN twice and click Submit.



The screenshot shows a 'Set PIN' screen. It prompts the user to 'Enter your new 4-digit PIN'. There are two input fields: 'Enter new PIN *' and 'Confirm new PIN *', both currently filled with four dots. At the bottom, there are 'Submit' and 'Cancel' buttons.

5. CardWise will display a confirmation of change.

